

WELCOME TO THE FAMILY!

To get the best performance from your Alclair monitors or hearing protection, it is essential that we get a high quality impression of your ears.

This requires a **high quality silicone impression** of your ears taken **past the second bend with a 1" bite block**. Please do not hold your mouth open without a 1" bite block or chew while impression is being taken. **Please read the information below to ensure you get great impressions of your ears.**

NEXT STEPS

- 1. Schedule an appointment with an audiologist or hearing aid center** to have impressions taken of your ears. A web search for a local Audiologist or Hearing Aid Center should bring up a few options to call for pricing.
- 2. Have your impressions taken.** The audiologist will examine your ears to ensure they are healthy and clean before taking the impressions. **Please share the instructions below with audiologist.** The audiologist will give the completed impressions to you. The cost of the exam and the impressions is paid by you directly to the audiologist.
- 3. Send us your impressions.** Please include the form below, a copy of your order form, or contact information if you ordered by phone. Once we get your impressions checked into our system, we will send you an email.

AUDIOLOGIST INSTRUCTIONS

Use a high quality two-part silicone impression material. *Please note, we do not accept powder and liquid impressions.* Please give impressions to the customer and they will send them to us. For questions, call us at **800.933.9899**.

Please ensure the impressions are:

- Full anatomy of the ear
- Past the second bend of the ear canal
- Made with an open jaw using a 1" bite block
- Free of voids



Do not take an impression without a bite block or while chewing. Using a bite block is essential for obtaining a great seal & fit on the final product.



Fill out the form below to include with your physical impressions. Mail them to the address to the right. Send digital impressions to sales@alclair.com

ALCLAIR
8700 JEFFERSON HWY
OSSEO, MN 55369

Some carriers may change the city to Maple Grove instead of Osseo. This is acceptable.

Still have questions?

- support@alclair.com
- 800.933.9899**

NAME (of IEM user)

PRODUCT ORDERED

ORDER NUMBER

EMAIL

PHONE

NOTE

THE AUDIOLOGIST USED A BITE BLOCK

THE AUDIOLOGIST DID NOT USE A BITE BLOCK